

# 8<sup>th</sup> Edition PAYMENTS & CARDS SUMMIT

22 DECEMBER  
2020



VIRTUAL CONNECT

[www.kamikaze.co.in/payments](http://www.kamikaze.co.in/payments)



EVENT REPORT

# PAYMENTS & CARDS SUMMIT - VIRTUAL 2020

## Payments 4.0 : Unravelling the Digital Opportunity

Where the Payments & Cards Industry Converge

Technology is making payments smarter and faster. New capabilities are enhancing the user experience, enriching decision making, and instilling greater security. Payments & Cards Summit 2020 is a unique platform designed for diverse organizations that are driving innovation, delivering value through new solutions and services, and employing these offerings to meet their business needs and transact with their customers.

Learn from innovators and disruptors shaping the Payments landscape. It's all about the big ideas, market disruptors, top industry trends and technologies on which the future marketplace will operate.

Join industry leaders, innovators and challengers at India's premier payments conference which connects the payments ecosystem, offering a broad spectrum of topics that influence payments landscape today.

### WHY ATTEND

#### Fantastic Opportunity

Fantastic opportunity for both individuals & organizations to engage with the burgeoning payments community

#### Meet New Prospects

Meet new prospects and help redefine the future of the Industry

#### Networking-Rich Opportunities

Participate in hands-on discussion, while networking with the best and the brightest professionals in the Industry

#### Hear What will Drives the Industry

You will get to hear what will drives the industry before it hits the industry



VIRTUAL LOBBY



VIRTUAL EXHIBITION AREA

# SPEAKERS AT THE SHOW



**ANAND SAGAR**

Program Director- Head of  
Deployment Mobile  
Financial Services  
Ericsson (FINTECH,  
Business Advisory)



**AVEEK CHAUDHURI**

Group Product &  
Innovation Lead - Digital  
Business, Lending & Open  
API Framework  
Axis Bank Ltd.



**NITIN BHANDARI**

MD & Global Head - Digital  
API Banking, Blockchain &  
Open Ecosystem portfolio  
Standard Chartered Bank,  
Singapore



**BHANUKUMAR  
GANGARAJU**

Lead Business Analyst  
Open banking & Fintech  
integration (APIs and  
digitalization)  
DBS Bank



**VIVEK  
GOPALAKRISHNAN**

Head - Open Banking  
Federal Bank



**SHAFIQUE R IBRAHIM**

Chief Digital Information  
Officer  
Al Fardan Group, UAE



**JAYA JANARDANAN**

COO  
IndoStar  
Capital Finance Ltd.



**SATHISH NARAYANA  
MOHAN**

Dy Chief Product Officer  
FSS



**HARISH MOHAN**

SVP - Head of Digital  
Technology & Innovation  
Wells Fargo



**RAVI JOSHI**

Deputy GM - Digital  
Banking & Emerging  
Payments  
IDBI Bank Ltd.



**ABHISHEK GUPTA**

Senior Director, Product  
Management, Payments,  
UPI  
Freecharge (A subsidiary of  
Axis Bank)



**KRISHNA  
THIRUVENGADAM**

Director - Data Solutions -  
Risk, India & South Asia  
Visa

# SPEAKERS AT THE SHOW



**VENKATRAM JAYANTHY**  
MD & CEO  
India Post Payments Bank



**JOHN ALEX**  
National Head - UPI &  
Strategic Alliances  
Bajaj Finserv Direct Ltd.



**DATO' ARIF SIDDIQUI**  
SEVP/ CDO  
Faysal Bank Ltd., Pakistan



**AKHIL RAO**  
Director  
Nth Exception



**SHARAD SOMANI**  
Leader - Digital Go To  
Market, South East Asia &  
South Asia



**MIHIR GANDHI**  
Partner, Leader - Payments  
Transformation  
PwC India



**RICHARD ANDERSON**  
Company Director &  
Business Head - India  
JCB



**BIKRAM YADAV**  
Business Head - Credit  
Cards  
RBL Bank Ltd.



**VIVIAN CHANDRU J**  
Head - Cobrand Cards,  
Payments Innovations,  
Bank & Network Partner-  
ships  
InterMiles (Jet Privilege Pvt.  
Ltd.)



**AMIT SAXENA**  
Deputy CTO - Digital  
Banking  
State Bank of India



**ANJIT ANAND**  
Product Head: Mobile,  
Internet & API Banking  
DCB Bank



**T A PADMANABAN**  
Head - Digital Banking  
City Union Bank

# SPEAKERS AT THE SHOW



**JAGDISH NARAYANAN**  
CIO  
Reliance Jio Payments  
Bank



**AVISHEK BANERJEE**  
Senior Industry Consultant  
IBM, Australia



**RAGHU RAMANUJAM**  
Director - Product  
(Payments)  
Flipkart



**HEMAL KOTECHA**  
Group EVP (Technology) -  
Digital Payments &  
Mobility  
YES BANK



**PALANI  
BALASUBRAMANYAM  
NAMA**  
VP, Head - Open  
Innovation & Digital  
Transformation and Global  
Trade Execution (IT & OPS)  
Societe Generale Global  
Solution Centre



**NIRAJ TRALSHAWALA**  
Business Head - Payment  
Solutions & Consumer  
Finance  
ICICI Bank Ltd.



**KAUSHIK GHOSH**  
Regional Director -  
Partnerships & Revenue,  
South Asia  
Thunes



**PRASANNA NAGARAJAN**  
VP - Digital Products  
Equitas Small Finance  
Bank



**JAYANTH  
ANANTHAKRISHNAN**  
VP, Product & Portfolio  
Head - Mashreq Neo  
Mashreq Bank, UAE



**NISHANT JAIN**  
Chief Business Officer  
BharatPe



**NITYANAND SHARMA**  
Co-Founder & CEO  
Simpl Technologies Pvt  
Ltd.



**KANNAN R**  
Head - NRI Business &  
Personal Inward  
emittance  
Federal Bank

# SPEAKERS AT THE SHOW



**ALOK ARORA**  
Co-Founder  
Nupay



**VIKRANT KHORANA**  
Chief Innovation Officer  
Payswiff



**SHESHAGIRI MALLIAH**  
Regional Director - Asia  
TerraPay



**ABHAY JOHOREY**  
Digital Strategy  
ICICI Bank Ltd.



**VINEET TOSHNIWAL**  
Founder & CEO  
CityCash



**NAVED ASHRAF**  
Head - India & South Asia  
MoneyGram International



**AMARNATH NC**  
VP - Business Head  
Merchant Services  
BOB Financial Solutions  
Ltd.



**ABHISHEK SETH**  
Director, Digital  
Engineering. Head - Open  
Banking, Digital Micro  
Services/APIs & Integration  
Technology  
Citi, Singapore



**DEEKSHA KAUSHAL**  
MD, Head - Cash Product  
and Innovation, Treasury &  
Trade Solutions  
Citibank India

# PANEL DISCUSSION

## #LEADERSHIP4.0 : Leadership in Payments 4.0 – Promise and challenges in the new ecosystem

- Leadership 4.0 - Succeeding in the age of Digital Technology
- 4 Leadership personas for an era of change and uncertainty - Fostering Agile Industry Leadership, Achieving Technology Leadership, Sustaining Economic Leadership, Promoting Responsible Leadership
- Fostering a transparent and creative culture that isn't afraid of agile changes and evolution
- Faces of progress – Taking the lead on workforce development
- Digital Leaders in the Age of Payments 4.0 - Leading in a Technologically Driven World
- Proven Habits for Sustainable Success in the Digital World - Is Your Business Ready For Them?



### MODERATOR:

**MIHIR GANDHI**  
Partner, Leader - Payments Transformation, PwC India

### PANELISTS:

**JAYA JANARDANAN**  
Chief Operating Officer, IndoStar Capital Finance Ltd.

**JAGDISH NARAYANAN**  
Chief Information Officer, Reliance Jio Payments Bank

**NIRAJ TRALSHAWALA**  
Business Head - Payment Solutions & Consumer Finance ICICI Bank Ltd.

**BIKRAM YADAV**  
Business Head - Credit Cards, RBL Bank Ltd.

**SATHISH NARAYANA MOHAN**  
Dy Chief Product Officer, FSS (Financial Software and Systems)

**DEEKSHA KAUSHAL**  
MD, Head of Cash Product and Innovation, Treasury and Trade Solutions, Citibank India

# PANEL DISCUSSION

## #DIGITALLYUNPLUGGED : The rise of extreme digitization - What to do Now, What to do Next

- Digital Currency Era Approaching : From cards to codes
- Gen Z: The tech-savvy generation - Preparing for a new dawn in Payment
- The future world of payment is going to be very interconnected and collaboration driven.
- Upgrading infrastructure to support growth in digital payments
- Seamless and Secure Payments are a Priority - Stepping up cybersecurity, cyber surveillance, and financial crime controls
- COVID-19 Accelerates Digital Payments Usage - Looking ahead and Setting expectations for 2021
- Growth of non-cash Transactions: Mobile & QR payments, digital wallets, and contactless cards will drive non-cash payments growth



### MODERATOR:

**RAGHU RAMANUJAM**  
Director of Product (Payments), Flipkart

### PANELISTS:

**ABHISHEK GUPTA**  
Senior Director, Product Management, Payments, UPI, Freecharge (A subsidiary of Axis Bank)

**DATO' ARIF SIDDIQUI**  
SEVP/ Chief Digital Officer, Faysal Bank Ltd., Pakistan

**ANJIT ANAND**  
Product Head: Mobile, Internet & API Banking, DCB Bank

**AMIT SAXENA**  
Deputy Chief Technology Officer Digital Banking, State Bank of India

**PADMANABAN T A**  
Head - Digital Banking, City Union Bank



# PANEL DISCUSSION

## #NEOBANKING : Demystifying Payment Strategies for Millennials in the Digitized Era

- Bringing Revolution to the Future of Payments through Neobanks
- How Consumer Behavior Is Driving Neobanking In India
- The next Technological Wave - Faceless, Paperless, Cashless
- Payments Revolution: Business Ecosystems, Beyond Banking Offerings, Augmented Strategy
- Rise to the Moment – A new World of Risk and Resilience
- Neobanks could form an integral part of the industry by make Payments services more intuitive



### MODERATOR:

#### **VIKRANT KHORANA**

Chief Innovation Officer,  
Payswiff

### PANELISTS:

#### **AVISHEK BANERJEE**

Senior Industry Consultant,  
IBM, Australia

#### **JAYANTH ANANTHAKRISHNAN**

VP, Product & Portfolio Head -  
Mashreq Neo, Mashreq Bank,  
UAE

#### **NITYANAND SHARMA**

Co-Founder & CEO,  
Simpl Technologies Pvt. Ltd.

#### **ALOK ARORA**

Co-Founder,  
Nupay

# PANEL DISCUSSION

## #CROSSBORDERPAYMENTS : Going Global – Connecting Payment Systems Across Borders

- Demystifying cross-border payments - Making Cross-Border Payments Seamless and Efficient
- Best Practices for Cross-Border Payments
- Payment efficiency and security for cross-border payments are essential in today's global marketplace
- Globalisation: new business models for a new global landscape
- Eliminating borders with cross border, multi-currency wallets
- Exploring The Next Evolution Of X-Border



### MODERATOR:

#### ANAND SAGAR

Program Director-  
Head - Deployment  
Mobile Financial  
Services, Ericsson  
(FINTECH, Business  
Advisory)

### PANELISTS:

#### KANNAN R

Head – NRI  
Business & Personal  
Inward Remittance,  
Federal Bank

#### SHARAD SOMANI

Leader - Digital Go  
To Market, South  
East Asia & South  
Asia, Western  
Union

#### AKHIL RAO

Director,  
Nth Exception

#### KAUSHIK GHOSH

Regional Director  
Partnerships &  
Revenue, South  
Asia, Thunes

#### SHESHAGIRI MALLIAH

Regional Director  
Asia, TerraPay

#### NAVED ASHRAF

Head - India and  
South Asia,  
MoneyGram  
International

# PANEL DISCUSSION

## #GOINGCASHLESS : Digital Is The Present And Future

- Enabling All Indians to GO DIGITAL - Initiatives taken by the Government of India to boost digital payments
- Where Next? The Digital Payment Strategy
- The future of payments is digital - Delving into ecosystems, environments, regulations and demographics driving the rapid adoption
- The Policy Push: How Government Is Driving India Towards Digital Leadership  
The rise of digital currencies and impacts on financial institutions
- Unearthing The New Digital Payment Platforms
- Mobile wallets, real time payments are set to drive the course of digital payments in future



### MODERATOR:

**ABHAY JOHOREY**  
Digital Strategy,  
ICICI Bank Ltd.

### PANELISTS:

**VENKATRAM JAYANTHI**  
MD & CEO, India  
Post Payments  
Bank

**RAVI JOSHI**  
Dy. GM - Digital  
Banking &  
Emerging  
Payments, IDBI  
Bank Ltd.

**JOHN ALEX**  
National  
Head-UPI &  
Strategic  
Alliances, Bajaj  
Finserv Direct  
Ltd.

**RICHARD ANDERSON**  
Company  
Director &  
Business Head  
India, JCB

**VINEET TOSHNIWAL**  
Founder & CEO,  
CityCash

**PRASANNA NAGARAJAN**  
Vice President  
Digital Products,  
Equitas Small  
Finance Bank

**VIVIAN CHANDRU J**  
Head - Cobrand  
Cards, Payments  
Innovations, Bank &  
Network Partnerships,  
InterMiles  
(Jet Privilege Pvt. Ltd)

# PANEL DISCUSSION

## #OPENBANKING – Open Banking Payments : Together Towards a Seamless Smarter Tomorrow

- How Open Banking is Catalyzing Payments Change
- Realising the Value of Open Banking for Your Business
- Open banking system to help banks transform into digital powerhouse; win-win for customers, banks
- APIs and the Rise of Open Banking : Fast, Open, Secure and Disruptive
- Instant + Open Payments = A Winning Combination
- Why open banking is going to be so exciting for payments
- Jumping onboard the revolution with faster payments, APIs, open banking efforts and collaboration



### MODERATOR:

#### **PALANI BALASUBRAMANYAM NAMA**

VP - Head - Open Innovation & Digital Transformation and Global Trade Execution (IT & OPS), Societe Generale Global Solution Centre

### PANELISTS:

#### **BHANUKUMAR GANGARAJU**

Lead Business Analyst - Open banking and Fintech integration (APIs and digitalization), DBS Bank

#### **NITIN BHANDARI**

Managing Director & Global Head - Digital API Banking, Blockchain & Open Ecosystem Portfolio, Standard Chartered Bank, Singapore

#### **AVEEK CHAUDHURI**

Group Product & Innovation Lead - Digital Business, Lending & Open API Framework, Axis Bank Ltd.

#### **ABHISHEK SETH**

Director, Digital Engineering. Head of Open Banking, Digital Micro services /APIs & Integration Technology, Citi, Singapore

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## Associate Partners



## Exhibitor

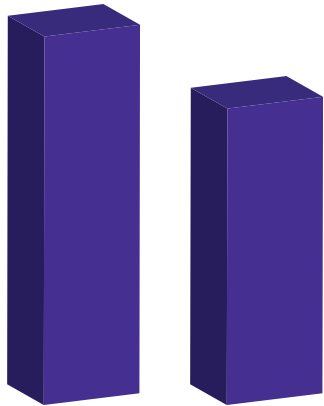


## Curated by



# ATTENDEE BREAKDOWN

## Gender



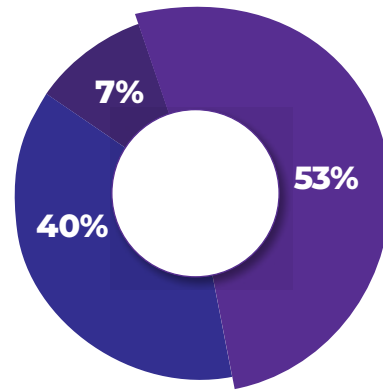
**195**

Male

**17**

Female

## Age Group



**53%**

36 - 50

**40%**

21 - 35

**7%**

51 - 60

## Favourite Sessions

**46%**

Panel Discussion Session 1 - #LEADERSHIP4.0 : Leadership in Payments 4.0 – Promise and challenges in the new ecosystem

**21%**

Panel Discussion Session 3 : #NEOBANKING : Demystifying Payment Strategies for Millennials in the Digitized Era

**13%**

Panel Discussion Session 6 : #OPENBANKING – Open Banking Payments : Together Towards a Seamless Smarter Tomorrow

## Engagements

TOTAL CHECK IN

**212**

ONE-TO-ONE ENGAGEMENTS

**68**

UNIQUE VIDEO CALLS

**3**

**256**

TOTAL CARD EXCH.

**26**

STALL CARD EXCH.

# DELEGATE FEEDBACK

How would you rate the overall experience of a virtual event?

54% Very Satisfied

32% Satisfied

12% Average

2% Poor

How would you rate the quality of speakers & sessions?

43% Very Satisfied

38% Satisfied

15% Average

4% Dissatisfied

How would you rate the quality of solution providers & their products/solutions?

32% Very Satisfied

42% Satisfied

19% Average

7% Dissatisfied

CURATED BY

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